



## Questions?

(800) 430-7999

[accountservices@myMidAmerica.com](mailto:accountservices@myMidAmerica.com)

## Customer Service Hours

Monday through Thursday,

8:30 am - 8 pm ET

Friday, 8:30 am - 6 pm ET

## Address

402 South Kentucky Avenue

Suite 500

Lakeland, FL 33801-5337

# We're Happy You're Here

Dear Participant,

Our goal at MidAmerica is to make your life easier by ensuring your benefits plan is administered properly, and that you have the resources you need to take full advantage of it.

Your employer has placed the administration of your benefits in our hands, and this is not a responsibility we take lightly. It's our promise to you that no matter where you're at in life - actively working, nearing retirement or retired - we will dedicate the time and effort to simplify how you access and manage your benefits.

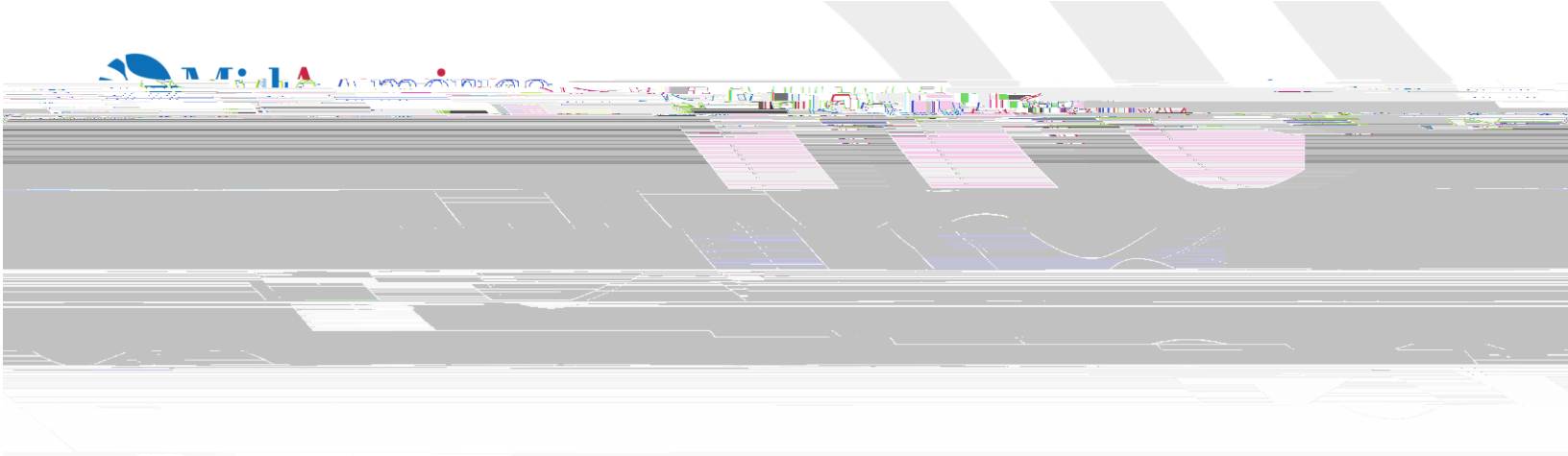
This Welcome Kit was developed to help you get started, but as you dive deeper into your benefits, you may find that you still have questions. Don't worry. We are here to help. If you need additional materials, further explanation or guidance, don't hesitate to contact us at (800) 430-7999 or [accountservices@myMidAmerica.com](mailto:accountservices@myMidAmerica.com)

Welcome to your new benefits plan. We're happy you're here.

Sincerely,

MidAmerica Administrative & Retirement Solutions





P: 800-430-7999  
F: 813-486-0703

